

Teton County Emergency Management

Nixle Alerting Policy

Purpose

The purpose of this policy is to provide both emergency response agencies and the public a better understanding of the criteria for use of Teton County's Nixle SMS/Email Notification System (Nixle).

Role of Nixle

Nixle is an SMS/Email notification service managed by Teton County Emergency Management (TCEM). The primary purpose of Nixle is to alert the residents and visitors of public safety issues that are within TCEM's jurisdiction (unincorporated non-state/federal areas of Teton County and the Town of Jackson).

Message Criteria

Messages must meet the following criteria:

1. Teton County or the Town of Jackson is the Agency Having Jurisdiction (AHJ) over the incident.
2. There is potential to impact life, property, or the economy for a significant portion of the population.

If requested, TCEM may issue Nixle messages on behalf of partner State and Federal Agency Incident Commanders if they do not have an adequate public alert tool and the message meets minimum criteria as determined by TCEM.

Road Closures

TCEM sends Nixle messages for Town of Jackson and Teton County road closures at the request of local first responders and public works agencies.

It is the policy of TCEM to not send Nixle messages for State or Federal highway closures unless one of the following conditions are met and TCEM has the resources available to send messages:

1. Teton County Sheriff's Office (TCSO) Dispatch is overwhelmed with calls regarding a road issue and cannot adequately perform their primary 9-1-1 function.
2. The Incident Commander for the incident requests a Nixle message due to an immediate public safety concern.

The primary source for all State and Federal highway closures is the Wyoming Department of Transportation's (WYDOT) 5-1-1 Notify service. These highways include US N Highway 89, US S Highway 89, WY Highway 22, WY Highway 390, US S Highway 191, and US Highway 26. It is the responsibility of travelers who need immediate road condition information on State or Federal highways to register for [WYDOT's 5-1-1 Notify service](#), download the WYDOT [Wyoming 511 Mobile App](#), or check www.wyoroad.info for the latest road condition information. Nixle is not the primary source for State and Federal highway closures, as neither Teton County nor the Town of Jackson are the Agency Having Jurisdiction (AHJ) over those highways. As resources allow, TCEM will re-post WYDOT information on road closures to TCEM's Facebook and Twitter.